

One Walk Frequently Asked Questions

REGISTRATION

- ❖ Is there a fee to register for the Walk?

There is no fee to register; however, we *strongly* encourage you to make a self-donation and/or create a team and fundraise. **We cannot find a cure if we do not raise funds!**

- ❖ Is there a fundraising minimum?

There is no fundraising minimum; however, we encourage you to set a goal and aim high! If you exceed that goal, keep fundraising! Remember, each registered participant who raises at least \$100 will receive a JDRF Walk T-Shirt on walk day.

- ❖ Do my family and friends have to register for the walk?

Yes. All persons (including children) who plan on attending the Walk, even if they choose not to physically walk, are **required** to register. Registration is easy! Just visit: <http://walk.jdrf.org>.

- ❖ How do I join an existing team?

Visit <http://walk.jdrf.org>. Select “**Register**” and enter your zip code. At the top of the page, select “**Find a Team.**” Enter the team name, locate the team and select “**View.**” Select “**Join**” and follow the remaining prompts to register.

- ❖ What if I need help registering my team?

JDRF Staff are always available to help you register. Just call your local JDRF chapter. You can also fill out the Team Roster form located in your Team Captain Kit and return it to your local JDRF chapter and we will register your team for you! If you need a form, contact our office and we will be happy to provide you with one.

- ❖ Do I have to have a team in order to walk?

No, you can register as an individual; however, you can raise more money if you invite your family and friends to fundraise with you!

WEBSITE

- ❖ Do I have to enter my donations on my fundraising page before I mail it into my local JDRF chapter?

No. You can simply mail your donations to the JDRF office and we will enter them for you!

****Please Note:** Donations will be rejected from your fundraising page the Monday immediately following the Walk. Please be sure to turn in any donations that you have entered on your fundraising page into your local JDRF office prior to the Walk.

- ❖ Do I have to use my Participant Center to send email?

We strongly suggest you use your Participant Center to send email. Emails sent through the Participant Center will automatically link those you are emailing back to your fundraising page. There are also convenient email templates that you can use if you're in a hurry or not sure what to say.

- ❖ Why am I not receiving notifications when supporters are joining my team or making donations to my fundraising page?

Please make sure you **opt-in** to receiving JDRF email. Not only is it important to receive notifications of donations and new team member registration, but it is also important to receive important Walk information and alerts from the JDRF staff team.

- ❖ What if I'm having trouble navigating through my Participant Center?

If you're having any difficulty, please do not hesitate to contact your local JDRF Chapter and we will be happy to walk you through any processes. In most cases, we can make changes for you quickly and easily!

FUNDRAISING

- ❖ How do I receive help with fundraising ideas and tips?

Whether you are new to the Walk or a returning team, JDRF has team coaches who can assist you with ideas, tips and best practices. Please contact your local JDRF chapter and we can connect you with a team coach. JDRF staff members are also available to brainstorm ideas and provide you with helpful tips!

- ❖ How do I earn a JDRF Walk T-shirt?

You will receive a JDRF Walk T-shirt ticket at registration on Walk Day as long as you are a registered walker and raise at least \$100.

Do you receive a JDRF Walk T-shirt for every \$100 you raise?

No. Each registered participant who raises at least \$100 is only eligible to receive one JDRF Walk T-shirt.

- ❖ Can donors receive a JDRF Walk T-shirt if they donate at least \$100?

Donors must be a registered participant and have self-donated or raised \$100 on their own fundraising page in order to receive a JDRF Walk T-Shirt.

- ❖ How do I turn in money prior to Walk Day?

You may mail in any donations you receive prior to walk day to your local JDRF office. Donations will be entered on your fundraising page and you will be able to track your progress!

- ❖ I cannot attend the Walk, can I still fundraise?

Absolutely! When you register; just select “**virtual walker.**” This will allow you to still support our mission even if you are unable to attend the Walk. You can fundraise from anywhere!

- ❖ Are donations tax-deductible?

Yes. All donations are tax-deductible.

- ❖ How do I receive a receipt for my donation?

All supporters who make an online donation will receive an electronic receipt at the completion of the transaction. All donations \$250 or greater will automatically receive a tax acknowledgement letter that may also be used as a receipt.

- ❖ Does JDRF accept matching gifts?

Yes. Please contact your employer to inquire if they participate in a matching-gift program.

- ❖ What are incentive prizes?

The first level of the incentive prize is the JDRF T-shirt. Individual fundraisers who raise at least \$250 will be able to choose a prize from the incentive prize catalog to reward them for their outstanding fundraising efforts. A prize catalog will automatically be sent to you approximately 6-8 weeks after the Walk via email or postal mail unless you choose to opt-out.

WALK DAY

- ❖ Do I need to visit the Check-In tent on Walk Day if I do not have any donations to turn in?

If you **do not** have additional donations to turn in, you only have to visit the check-in tent if you need to pick up your T-shirt ticket for raising at least \$100 or if you need to obtain your V1P lanyard and guest pass for raising \$1,000 on your individual fundraising page. Otherwise, you may by-pass the check-in tent and enjoy the activities!

- ❖ What is a V1P?

The V1P tent is for individuals who raised at least \$1,000 on their fundraising page. Prior to walk day, each V1P will receive their V1P lanyard and one guest pass that will allow entry for the V1P and a guest to visit the V1P tent on Walk Day! In addition to special Walk Day luxuries, V1P's will also be eligible for awesome prize drawings!

- ❖ Can we take a team photo at the Walk?

Yes! There will be a designated team photo area on walk day! Look for the “Team Photo” sign. If you need help locating the team photo area, feel free to ask a JDRF staff member wearing an orange JDRF t-shirt for assistance.

- ❖ How can we view photos from the Walk?

We will post the link for Walk Day photos on our website and on our Facebook page.

- ❖ Can we bring pets to the Walk?

Pets are allowed. All pets must remain on a leash at all times and monitored by an adult.

- ❖ How far is the walk route?

Walk routes are generally between 1 and 3 miles; however, some may be shorter or longer depending on the walk location. Please check walk routes by visiting <http://walk.jdrf.org>. Walk route will be listed under the “Walk Day Details” tab.

- ❖ What if there is inclement weather?

We walk rain or shine!

- ❖ Is there a place we can leave our personal items?

No. Please do not leave any personal items unattended. JDRF is not responsible for any personal items that are lost at the Walk.

- ❖ What if I cannot walk the entire walk route?

The walk route will be patrolled by volunteers. If you cannot complete the walk route, volunteers will be happy to escort you back to the walk site.

- ❖ Will there be any food at the Walk?

Light refreshments will be served. Please plan accordingly for any special dietary needs.

- ❖ Do I have to pay for parking?

Depending on the walk location, you may have to pay a small parking fee administered by the venue. Please contact your local JDRF Chapter to inquire about parking fees.

- ❖ Do you provide on-site receipts for donations that are turned in on Walk Day?

We do not provide receipts on Walk Day. Receipts are mailed after the Walk to the person listed on the check. Cash donations needing a receipt must be in a separate walk envelope with the front of the envelope completely filled out. The receipt for that cash donation will be mailed to the person indicated on the front of the walk envelope. If you require multiple receipts for cash donations, please complete the Walker Donation Form along with the donor’s name and mailing address so we may send a receipt.